October 2024

From: Hill Water Works - Water Commission

To: Hill Water Works Customers

You are receiving this notice because of new federal requirements for lead in drinking water that water providers must comply with. For decades, water systems have rigorously tested the drinking water they provide to their customers for lead throughout the water system, and per state and federal law, have implemented measures to reduce lead when elevated levels were present. Over time, federal and state regulations have become more protective in reducing lead in drinking water. This notification and follow-up actions you and the water system can take will continue the process of improving the quality of drinking water.

The new federal regulations require that water systems identify all service line materials to locate and replace all lead and galvanized pipe downstream of lead by 2037. If a water system has not yet determined the type of material of the service line for your property or has identified that your service line contains lead or galvanized pipe downstream of lead, notices such as this must be sent to you annually by the water system. This notice is intended to make you aware of the status of your service line and identifies actions you can take to help your water provider continue to assess and make improvements to the water system, where necessary.

To assist with this effort, the New Hampshire Department of Environmental Services is providing the following:

- How to confirm your water service line material (QR Code).
- Lab testing for lead in drinking water through your water provider.
- Technical assistance contracts and grants to water system to prepare service line inventories and replacement plans.
- Low-interest loans with 71% principal forgiveness for water utilities to replace water line lead components that may remain in our systems.
- Drinking water lead testing for licensed childcare centers and public schools at all faucets where children can drink the water, through our "Get The Lead Out New Hampshire" program.

For additional information, please contact us at:

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